



Blood Donor Bill of Rights

Giving blood to help in the medical care of others merits respect, trust and appreciation. Florida Blood Services mission states: “To Improve Lives by Providing Quality Blood Services and Exceptional Customer Service.” Donors and prospective donors should have full confidence in Florida Blood Services and should expect the following from our organization and staff.

- To receive appropriate acknowledgement and recognition for donations and to be assured that all information about donations is handled with confidentiality, privacy and security.
- To be assured that Florida Blood Services meets or exceeds all federal, state, and industry regulations and standards in the collection and handling of blood donations.
- To be informed of the ways in which Florida Blood Services intends to use the blood it collects and be assured that donations are used for the purposes for which they are given.
- To receive prompt, truthful and straightforward answers to questions about the donation process.
- To be informed of the identity of Florida Blood Services governing board and to expect the board to exercise prudent judgment in its stewardship responsibilities.
- To have access to Florida Blood Services most recent published financial information.
- To be treated with courtesy and respect in all interactions with Florida Blood Services and its representatives.